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## Company Policy

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### Scope

Location: SE Tylose GmbH & Co. KG, Industrial Park Wiesbaden  
Address: Kasteler Str. 45, 65203 Wiesbaden, Germany

As part of the Shin-Etsu Group, we manufacture high-quality cellulose ethers that meet our customers' needs across a wide range of applications. Our success is based on our commitment to people, the environment and quality.

This corporate policy is binding on all of us in our day-to-day work and forms the framework for our annual objectives.

### Our 5 core objectives

- **Quality & Customers:** Our Tylose® and Tylopur® brands have an excellent reputation amongst our customers. All departments within our company work continuously to improve quality and product safety, thereby meeting our customers' expectations.
- **Environmental & Climate Protection:** We continuously minimise our environmental impact during the production, storage and transport of our cellulose ethers. We demonstrate our commitment to sustainability transparently through measurable targets and publish our sustainability reports as well as our environmental product declaration.
- **Energy efficiency:** We systematically reduce our energy and resource consumption. Our continuous improvement process enables us to steadily increase the efficiency of our processes.
- **Health & Safety:** The protection of people takes precedence over economic objectives. We regularly monitor, assess and minimise the potential impacts of our activities on people and the environment.
- **Compliance & Fairness:** We strictly adhere to the law and data protection regulations. We embrace diversity, equal opportunities and social responsibility. We maintain open communication with all relevant stakeholders in our corporate environment and cooperate with the authorities in a proper and collaborative manner.

### Every individual plays their part:

- **Taking responsibility:** In our respective areas, we consistently prioritise quality, safety, health and safety at work, and resource- and energy-efficient practices.
- **Conserving resources:** We act in an environmentally conscious manner and use energy and raw materials sustainably.

- **Working safely:** We strictly adhere to internal regulations and official guidelines – for our own health and safety, as well as that of our colleagues.
- **Taking an active role:** We contribute our ideas to our continuous improvement process and constantly optimise our procedures.
- **Speaking openly:** Our line managers are encouraged to facilitate and promote open dialogue. Our staff are encouraged to engage in this open dialogue and practise teamwork.
- **Laying the foundations:** The management of SE Tylose is committed to providing all necessary resources, training and framework conditions so that we can achieve these goals together and continuously improve.



Hiroshi Jomori

Managing Director

Adrian Brewer

Head of Sales & Marketing



Dr Diethart Reichel

Site Director



Dr Ludwig Schmitz

Head of Innovation & Administration

## Responsibility

The management is responsible for developing and maintaining the company policy of SE Tylose GmbH & Co. KG.

The basis for implementing our company policy is our integrated management system in accordance with DIN EN ISO 9001, 14001, 45001 and 50001. As part of the management review, objectives and measures are regularly assessed and communicated.

## Policy Review and Change History

This policy is reviewed once a year and revised as necessary. If you have any questions, please contact: [info@setylose.com](mailto:info@setylose.com)

| Datum      | Beschreibung                             | Version |
|------------|------------------------------------------|---------|
| 1995       | Creation of document                     | V01     |
| 2024-09-01 | Addition of details about sustainability | V08     |
| 2026-09-14 | New template, content revision           | V09     |