

## CORONAVIRUS / COVID-19 INFORMATION (3)

Dear Customer,

We would like to inform you about the current situation concerning COVID-19, in order to prevent the accidental disclosure of false or alarmist information which could damage our business relationship with you.

At present, our production plants are working as scheduled and we do everything possible in our area of responsibility to continue to supply our customers worldwide without restrictions.

Our company SE Tylose and the service provider InfraServ Wiesbaden of the Industrial Park have installed additional precautionary measures and initiatives to ensure the safety of all employees working in the Industrial Park and at the same time to enable normal working operations. Our other service providers for logistics, warehousing and IT are also handling the situation carefully which will allow the continuation of these services, currently with no disruption. With these measures we hope to contribute to the slowdown of the spread of the virus and minimise the consequences for SE Tylose, its employees and customers.

A Crisis Management Team is regularly meeting in order to keep all business processes running.

Furthermore we are following the information, instructions and recommendations given by the German Robert Koch Institute (RKI), as well as the WHO and German Ministry of Health.

We will provide further status updates as necessary.

If you have specific questions or concerns, do not hesitate to contact us.

These measures and indications correspond to the situation as of 31<sup>st</sup> March 2020.

We remain at your disposal.

Kind regards,

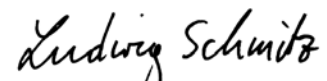
SE Tylose GmbH & Co. KG  
Management



(Dr. Diethart Reichel)



(Adrian Brewer)



(Dr. Ludwig Schmitz)