

Wiesbaden, 05th May 2020

CORONAVIRUS / COVID-19 INFORMATION (5)

Dear Customer.

We have been managing the COVID-19 situation for more than 2 months and we are glad to inform you that our business processes are running as normal.

At present, our production plants are working as scheduled and we do everything possible in our area of responsibility to continue to supply our customers worldwide without restrictions.

Our company SE Tylose and the service provider InfraServ Wiesbaden of the Industrial Park have successfully installed measures and initiatives to ensure the safety of all employees working in the Industrial Park and at the same time to enable normal working operations. Until today these measures have been successful in protecting the health of our employees.

Our other service providers for logistics, warehousing and IT are also handling the situation carefully which will allow the continuation of these services, currently with no disruption. With these efforts we hope we contributed to the slowdown of the spread of the virus and minimize the consequences for SE Tylose, its employees and customers. We will continue with these measures for the foreseeable future.

A Crisis Management Team is regularly meeting in order to keep all business processes running.

Furthermore we are following the information, instructions and recommendations given by the German Robert Koch Institute (RKI), as well as the WHO and German Ministry of Health.

We will provide further status updates as necessary.

If you have specific questions or concerns, do not hesitate to contact us.

These measures and indications correspond to the situation as of 05th May 2020.

We remain at your disposal.

Kind regards,

SE Tylose GmbH & Co. KG Management

(Dr. Diethart Reichel)

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(Adrian Brewer) (Dr. Ludwig Schmitz)